To whom it may concern
(external stakeholders, foreign customs administrations and others involved in international trade)

Ref. 2020-0.206.303
Vienna, 27 March 2020

Subject: Paperless Transport related to COVID-19/Coronavirus Pandemic Crisis in Europe

Due to the risk of illness and to avoid this risk by supporting home office work it is likely that normally required paper based accompanying documents cannot be generated and/or bundled and/or transferred to the carrier or been taken from the carrier. In order to prevent skipping the necessary international supply chains, the Austrian Customs Administration decided to allow the submission of the accompanying documents or the MRNs concerned fully electronically.

Accompanying Document (EAD) and the CIM consignment note used as a transit declaration This will be applied to the Transit Accompanying Document (TAD), Export in the simplified transit procedure for rail.

The Austrian Customs Administration would also be ready to share all documents electronically with cooperating carriers, consignors, consignees and authorities. The Austrian Customs Administration gave permission on 25 March 2020 for paperless settlement of all common customs documents during the COVID-19/Coronavirus Pandemic Crisis in Europe.

The details on how to provide the documents or MRNs electronically to the customs office will be published by notice at the Austrian customs offices concerned.

The Austrian Customs Administration fully promotes that other Customs Services in Europe will take a similar decision.

On behalf of the Austrian Federal Minister of Finance:

Mrs. Bettina Vogl-Lang
Director III/C-Customs