

Facts and Figures of the Austrian Financial Administration 2021

General Economic Data

General economic data	Figures 2020	Figures 2021
Gross domestic product (GDP) at current prices	379.32 bn euro	403.37 bn euro
Real GDP growth compared to previous year	-6,7%	4,5%
Tax and contribution ratio (taxes and social security contributions)	42,3%	43,5%
Public deficit / surplus as a percentage of the GDP	-8,0%	-5,9%

Federal Tax Revenue

Federal Tax Revenue (UG 16)	Figures 2020	Figures 2021
Total federal tax revenue (preliminary results)	81.81 bn euro	95.68 bn euro
- of which (in extracts)		
Value added tax (VAT) incl. import VAT	27.56 bn euro	30.65 bn euro
Wage tax	27.25 bn euro	30.10 bn euro
Income tax	2.98 bn euro	4.47 bn euro
Corporate income tax	6.33 bn euro	9.82 bn euro
Capital gains tax	2.58 bn euro	4.22 bn euro
Real estate transfer tax	1.32 bn euro	1.66 bn euro
Mineral oil tax	3.78 bn euro	3.97 bn euro
Excise duties on tobacco	1.99 bn euro	2.07 bn euro

Budget of the Financial Administration

Budget (preliminary success)	Figures 2020	Figures 2021
Staff expenses	644.21 m euro	657.63 m euro
Material expenses	98.48 m euro	103.67 m euro
Disbursements total	742.69 m euro	761.30 m euro

Balance for anti-coronavirus measures

Relief measures due to the coronavirus pandemic	Figures 2021
Completed applications for tax deferral	273,114 requests
Completed supplementary reports on behalf of COFAG	38,101 cases
Inquiries to the Corona hotline (telephone, email)	413,510 contacts

Human Resources Level of the Financial Administration

Number of employees (as per 31.12 in FTEs)	Figures 2020	Figures 2021
Tax Authority Austria (formerly Tax Offices)	5,921	5,816
Customs Authority Austria (formerly Customs Offices)	1,478	1,607
Tax Authority for Large Traders (formerly audit unit for large traders)	484	576
Anti-Fraud Office (formerly Financial Police and Tax Investigation Unit)	605	812
Auditing Service Payroll Taxes and Contributions	298	343
Central Services	-	128
Total	8,786	9,281

Customer Contacts

Tax offices customer contacts	Figures 2020	Figures 2021
FinanzOnline (FON) participants	5.29 m persons	5.64 m persons
Number of telephone calls	4.87 m calls	7.09 m calls
Average waiting time on the phone	90 seconds	360 seconds

Employee Tax Assessment

Tax Authority Austria Employee tax assessment	Figures 2020	Figures 2021
FinanzOnline (FON) participants	4.66 m citizens	4.96 m citizens
Employee tax assessments handled (L1)	5.47 m decisions	5.74 m decisions
- of which handled without application (AANV)	1.65 m decisions	1.82 m decisions
Average processing time	25 calendar days	26 calendar days

Family Allowance

Tax Authority Austria family allowance	Figures 2020	Figures 2021
Applications and verifications handled	494,825 applications	702,361 applications
Average processing time	27 calendar days	44 calendar days
Family allowance disbursed	4.22 bn euro	3.58 bn euro

Business Assessment

Business assessment tax authorities	Figures 2020	Figures 2021
FinanzOnline (FON) participants	0.63 m companies	0.68 m companies
Tax assessments / decisions handled	1.96 m returns	2.78 m returns
Average processing time	32 calendar days	39 calendar days

External Audit

Audit measures of the tax administration	Figures 2020	Figures 2021
Overall result of all audit measures (including customs audits and anti-fraud audits)	0.95 bn euro	1.20 bn euro
External audit Tax Authority Austria. (tax audit, special VAT audit/VAT measures abroad)	10,548 cases	9,483 cases
- resulting additional revenue	321.11 m euro	316.31 m euro
External audit Tax Authority for Large Traders (tax audit, special VAT audit/VAT measures abroad)	2,523 cases	2,495 cases
- resulting additional revenue	397.06 m euro	713.78 m euro
Other audit measures (collections, investigations) Tax Authority Austria	14,909 cases	40,744 cases
- resulting additional revenue	11.90 m Euro	3.33 m Euro
Other audit measures (collections, investigations) Tax Authority for Large Traders	816 cases	1,747 cases
- resulting additional revenue	43.60 m Euro	31.15 m Euro
Joint audit of wage-dependent levies and contributions (only tax administration)	4,991 cases	6,866 cases
- resulting additional revenue	50.53 m euro	100.30 m euro

Anti-Fraud Measures

Anti-Fraud Office	Figures 2020	Figures 2021
Tax supervisory measures (financial police) including audits/enquiries (tax investigation)	7,282 cases	6,269 cases
- resulting additional revenue	114.00 m euro	17.66 m euro
Examined businesses (financial police)	28,950 controls	28,135 controls
- thereby examined employees	62,390 persons	54,331 persons
Gambling controls	826 controls	503 controls

Tax Debts

Tax authorities and financial penal authority	Figures 2020	Figures 2021
Enforceable tax arrears	1.26 bn euro	1.78 bn euro
Total arrears	9.88 bn euro	9.41 bn euro
Payment quota 1 month after the due date	93,4%	95,9%

Customs Authority Austria Tax debts	Figures 2020	Figures 2021
Enforceable tax arrears	0.45 bn euro	0.59 bn euro
Total arrears	0.97 bn euro	1.16 bn euro

Goods Traffic / Tourist Traffic

Customs Authority Austria Goods traffic / tourist traffic	Figures 2020	Figures 2021
Declarations for goods traffic	4.24 m cases	7.10 m cases
- of which monitoring	163,045 cases	234,862 cases
Tax refund statements (U34)	0.82 m pcs	0.34 m pcs
Monitoring of travellers	75,322 persons	84,801 persons
Revenue from customs	258.07 m euro	282.89 m euro

Excise Duties

Customs Authority Austria Excise Duties	Figures 2020	Figures 2021
Declarations (incl. licensed distilleries)	68,624 cases	99,343 cases
Official supervision excise duties	6,367 controls	5,888 controls

External Audit and Seizures Customs

Customs Authority Austria External audit	Figures 2020	Figures 2021
Customs audits	652 cases	753 cases
- resulting additional revenue	12.45 m euro	20.37 m euro
Mobile operations	2,045 cases	2,599 cases
Customs Authority seizures	Figures 2020	Figures 2021
Confiscated cigarettes	2.89 m pcs	2.19 m pcs