

Facts and Figures of the Austrian Tax and Customs Administration 2019

General Economic Data

General economic data	Figures 2018	Figures 2019
Gross domestic product (GDP) at current prices	385.7 bn euro	398.5 bn euro
Real GDP growth compared to previous year	2.4%	1.6%
Tax and contribution ratio (taxes and social security contributions)	42.3%	42.5%
Public deficit / surplus as a percentage of the GDP	+0.2%	+0.7%

Tax Revenue

Federal tax revenue (UG 16)	Figures 2018	Figures 2019
Total federal tax revenue (preliminary)	88.20 bn euro	90.89 bn euro
- of which (excerpt)		
Value added tax (VAT) incl. import VAT	29.35 bn euro	30.05 bn euro
Wage tax	27.18 bn euro	28.48 bn euro
Income tax	4.28 bn euro	4.93 bn euro
Corporate income tax	9.16 bn euro	9.38 bn euro
Capital gains tax	3.07 bn euro	2.99 bn euro
Real estate transfer tax	1.21 bn euro	1.32 bn euro
Mineral oil tax	4.49 bn euro	4.47 bn euro
Excise duties on tobacco	1.91 bn euro	1.89 bn euro

Budget of the Tax & Customs Administration

Budget (preliminary success)	Figures 2018	Figures 2019
Staff expenses	585.37 m euro	599.65 m euro
Material expenses	95.67 m euro	96.74 m euro
Total disbursements	682.45 m euro	697.69 m euro

Staffing Level of the Tax & Customs Administration

Number of employees (as per 31.12 in FTEs)	Figures 2018	Figures 2019
Tax offices incl. tax office for duties, transfer taxes and gambling	6,575	6,394
Customs offices	1,484	1,462
Audit unit for large traders	478	490
Tax investigation unit	161	173
Financial police	434	432
Total	9,132	8,951

Customer Contacts

Tax offices customer contacts	Figures 2018	Figures 2019
FinanzOnline (FON) participants	4.80 m persons	5.03 m persons
Number of telephone calls	5.37 m phone calls	4.84 m phone calls
Average waiting time on the phone	62 seconds	46 seconds

Employee Tax Assessment

Tax offices employee tax assessment	Figures 2018	Figures 2019
FinanzOnline (FON) participants	4.25 m citizens	4.44 m citizens
Employee tax assessments handled (L1)	5.31 m decisions	5.74 m decisions
- of which handled without application (AANV)	1.19 m decisions	1.46 m decisions
Average processing time	26 calendar days	24 calendar days

Family Allowance

Tax offices family allowance	Figures 2018	Figures 2019
Requests and verifications handled	664,488 applications	683,289 applications
Average processing time	27 calendar days	33 calendar days
Family allowance disbursed	3.76 bn euro	3.49 bn euro

Business Assessment

Tax offices business assessment	Figures 2018	Figures 2019
FinanzOnline (FON) participants	0.55 m companies	0.59 m companies
Tax returns / decisions handled	2.42 m returns	2.53 m returns
Average processing time	24 calendar days	21 calendar days

External Audit

Audit measures of the tax administration	Figures 2018	Figures 2019
External audit tax offices (tax audit, special VAT audit/VAT measures abroad)	22,463 cases	21,043 cases
- resulting additional revenue	544.62 m euro	546.68 m euro
External audit of large-scale operations (BP, special VAT audit/VAT measures abroad)	3,670 cases	3,556 cases
- resulting additional revenue	726.95 m euro	565.83 m euro
Other audit measures (enquiries, reviews) tax offices	29,352 cases	27,549 cases
- resulting additional revenue	28.31 m euro	23.10 m euro
Other audit measures (enquiries, reviews) large-scale	901 cases	894 cases
- resulting additional revenue	27.24 m euro	26.02 m euro
Joint audit of wage-dependent taxes (tax administration)	9,723 cases	10,623 cases
- resulting additional revenue	171.73 m euro	110.94 m euro

Anti-Fraud Measures

Anti-fraud measures	Figures 2018	Figures 2019
Coercive measures by the tax investigation unit	258 cases	321 cases
Audits / reviews tax investigation unit	319 cases	242 cases
- resulting additional revenue	3.90 m euro	25.85 m euro
Examined businesses (financial police)	27,317 controls	27,352 controls
- thereby examined employees	52,525 persons	53,506 persons
Gambling controls	953 controls	729 controls

Tax Debts Tax Offices and Customs Offices

Tax offices tax debts	Figures 2018	Figures 2019
Enforceable tax arrears	1.68 bn euro	1.59 bn euro
Total arrears (maturity)	7.99 bn euro	7.85 bn euro
Payment quota (payment morale)	97.2%	97.4%

Customs offices tax debts	Figures 2018	Figures 2019
Enforceable tax arrears	0.53 bn euro	0.47 bn euro
Total arrears (maturity)	1.03 bn euro	0.84 bn euro

Goods Traffic / Tourist Traffic

Customs offices goods traffic / tourist traffic	Figures 2018	Figures 2019
Declarations for goods traffic	4.18 m cases	4.44 m cases
- of which controls	169,866 cases	165,935 cases
Tax refund statements (U34)	1.97 m pcs.	1.49 m pcs.
Controls of travellers	230,234 persons	249,494 persons
Revenue from customs	264.58 m euro	274.45 m euro

Excise Duties

Customs offices excise duties	Figures 2018	Figures 2019
Declarations (incl. licensed distilleries)	81,377 cases	78,849 cases
Official supervision excise duties	7,453 inspections	7,363 inspections

External Audit and Seizures Customs

Customs offices external audits	Figures 2018	Figures 2019
Customs audits	906 cases	918 cases
- resulting additional revenue	20.14 m euro	14.22 m euro
Mobile operations	1,962 cases	2,131 cases
Customs offices seizures	Figures 2018	Figures 2019
Confiscated cigarettes	29.9 m pcs.	4.99 m pcs.